

Access to Healthy Food • Access to Healthcare • Education • Employment • Housing





INTEGRIS Health Mission, Vision and Values

Mission Partnering with people to live healthier lives.

Caring for our patients is our top priority. As the largest health care system in Oklahoma, we feel it's our responsibility to improve the health of the citizens of our great state. But we learned a long time ago that we can't fully care for our community by staying exclusively within the walls of our facilities.

At INTEGRIS Health, caregivers take their education and skills into the community to make a difference in the lives of fellow Oklahomans. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings, and education programs to working with juvenile offenders and providing activities for senior citizens.

We also realize the health of a community isn't just physical and mental – it's economic and spiritual as well. That's why we offer a myriad of programs that address all these important issues.

Vision Most Trusted Partner for Health

Values iCare

Integrity, Compassion, Accountability, Respect and Excellence





Executive Summary

The Patient Protection and Affordable Care Act (ACA) requires each not-for-profit hospital to conduct a Community Health Needs Assessment (CHNA) every three years to identify significant health needs in the community, report impact of previous community health improvement initiatives, and develop an implementation plan to address and measure community health activities created to address the significant health needs.

INTEGRIS Health reports compliance with the requirements on the IRS Form 990 Schedule H annually. Through INTEGRIS Health, McBride Orthopedic Hospital (McBride), collaborated with local community partners on the CHNA. The results identified Access to Healthy Food, Access to Healthcare, Education, Employment, and Housing as the priority issues.

Since the hospitals have limited resources, not every health indicator which has an identified need for improvement will be directly addressed. Those community needs identified, but not "prioritized" for improvement included the following:

- Education
- Employment
- Housing

The issues were chosen based on state and local data, surveys, identifiable gaps, available resources, and input from small focus groups.

McBride has developed a three-year Community Health Improvement Plan (CHIP) designed to meet the needs of the community based on the results of the CHNA which was completed in 2024. The plan aligns with the INTEGRIS Health pillars of excellence.

This implementation plan addresses the following priority issues.

- Access to Healthy Food
- Access to Healthcare

During this plan cycle, McBride will collaborate with community partnerships to improve the health for low-income, underserved, and uninsured populations. INTEGRIS Health and McBride are committed to the successful completion of the CHIP, utilizing a collaborative, systemwide approach. Outcome measures will be tracked quarterly and annually through the evaluation process.



Access to Healthy Food

Access to sufficient nutritious food influences physical and mental well-being. Financial barriers contribute to lack of access to healthy food, perpetuating health inequities. Improving food environments in communities is essential for increasing access to healthy foods and reducing disparities in diet-related health outcomes. Food insecurity is a significant issue in the Oklahoma City metro area. In Oklahoma County, 15.3% of the population, or 121,570 people were considered food insecure in 2022. This is a significant portion of our population, and it is above the national rate of food insecurity, 13.5%.¹

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
Homeless Food Line Volunteers	Hospital staff volunteer their time to work at local homeless shelters and food lines	 City Rescue Mission Jesus House The Urban Mission 	 FY26: Establish partnership opportunities FY27: At least one healthy food line volunteer event offered FY28: At least two healthy food line volunteer events offered
Food Bank Programs	Support local food bank programs through donations, food drives, and financial support	 Oklahoma Regional Food Bank Samaritan House Project 66 Food & Resource Center 	 FY26: Complete one food drive FY27: Participate in Sept Hunger Action Month and one food drive FY28: Complete two food drives and participate in Sept Hunger Action Month

¹ Hunger and Poverty in Oklahoma County, Oklahoma | Map the meal gap. (n.d.). https://map.feedingamerica.org/county/2022/overall/oklahoma/county/oklahoma



Access to Healthcare

Access to healthcare is fundamental in ensuring optimal health outcomes and well-being for individuals within a population. Having access to comprehensive and quality healthcare services plays a vital role in promoting and maintaining health, managing and preventing diseases, reducing unnecessary disability, and achieving health equity. Limited health insurance coverage and financial hardship are major barriers to access.² Difficulties in transportation to healthcare appointments further hinder accessibility. This was further emphasized in the OCCHD's Community Context Assessment performed alongside the COHIT needs assessment. Of the 175 people in Oklahoma County who reported having trouble accessing healthcare, lack of transportation options was selected as a barrier.³ However, the biggest barriers in that survey were: the availability of healthcare providers, long wait times and financial constraints. Shortages of healthcare workers and their availability pose challenges barriers to receiving timely care. While affordable health insurance is part of the solution, a comprehensive approach must consider economic, social, cultural, and geographic barriers to healthcare.⁴

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
Financial Assistance Program	Provide information regarding the financial assistance program	Care CreditSmart HealthFinancial	 FY26-FY28: Educate all registration/admissions/business office staff on Care Credit/smart health offerings and application process
Free Health Clinic/Services	Provide free health clinic service information and provide volunteer staffing	 Lighthouse Medical Clinic Crossings Community Clinic 	 FY26-FY28: Provide information flyer to all patients in need FY26-FY28: Physicians, mid- levels, and staff volunteer staffing clinics

² Call, K. T., McAlpine, D. D., Garcia, C. M., Shippee, N., Beebe, T., Adeniyi, T. C., and Shippee, T. (2014). Barriers to care in an ethnically diverse publicly insured population. Medical Care, 52(8), 720-727. https://doi.org/10.1097/mlr.000000000000172

³ The Oklahoma City County Health Department's 2024 Community Context Assessment data output.

⁴ US Department of Health and Human Services. (2020). Access to Health Services. Healthy People 2030; U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion.