

## Affordable Care Act – Section 1557 NOTICE OF NON-DISCRIMINATION

McBride Orthopedic Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). McBride Orthopedic Hospital does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

McBride Orthopedic Hospital:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters.
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters.
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the McBride Orthopedic Hospital 1557 Coordinator Patient Relations Specialist. If you believe that McBride Orthopedic Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

McBride Orthopedic Hospital 1557 Coordinator Patient Relations Specialist 9600 Broadway Extension, Oklahoma City, Oklahoma 73114 405-486-2587 • Section1557Grievance@mcboh.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the McBride Orthopedic Hospital 1557 Coordinator Patient Relations Specialist is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. This notice is available at McBride Orthopedic Hospital's website: mcboh.com/about/notice-of-non-discrimination

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