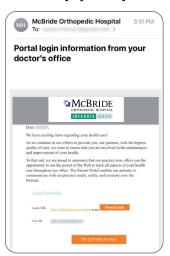
HEALOW APP INSTRUCTIONS for Smartphones/Tablets

1. Set up your portal account



Click on "Set up Portal Account" in the email you received from McBride Orthopedic Hospital. Your email address will be your User ID.

2. Download the Healow app

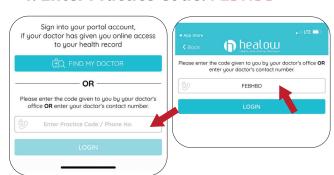
Available on the App Store or Google play.



3. Click on 'Get Started'

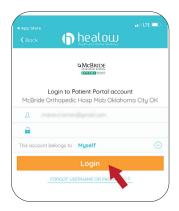


4. Enter Practice Code: FEBHBD



5. Login to Portal Account

Username is your email and use password you created.



6. Click to Accept Terms

Also, make sure you enable your phone's camera access for the app.

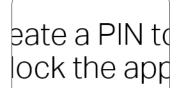
provider or practice from that provider's or practice's webpage or other online listing), and any other current or future websites, mobile access or mobile applications, or other applications. These websites and applications are collectively referred to herein as the "Services."

The purpose of the Services is to provide a secure network that will assist patients in managing their medical records prescriptions doctors.

I agree to the terms & conditions

7. Please Create a Pin

To better protect your personal health information.

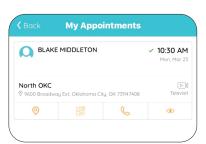


is protects cess to you rsonal healt ormation

8. 'APPOINTMENTS' will turn RED prior to your scheduled appointment time



Click red 'APPOINTMENTS' button. There may be a delay as it loads.



Click on your appointment to see Appointment Details.



Click to Start TeleVisit.

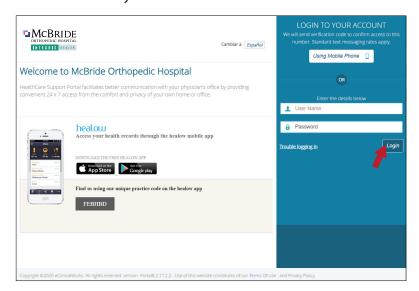
TELEVISIT INSTRUCTIONS for Desktop/Laptop

1. Set up your portal account

Click on "Set up Portal Account" in the email you received from McBride Orthopedic Hospital. Your email address will be your User ID.

2. In your browser, go to:

https://www.mcboh.com/patient-portal – OR – click on link in your reminder email.



Dear We have exciting news regarding your health care! As we continue in our efforts to provide you, our parient, with the highest quality of care, we want to ensure that you are involved in the maintenance and improvement of your health. The contract was the prove of the Web to track all aspects of your health care throughout our office. The Parient Protal calleds our patients to communicate with our practice easily, safely, and securely over the Internet. Login Credentials Login Credentials Login Credentials The Portal is a secure and convenient place to manage your health records, along with those of your family members. Here are just some of the many features that we think you will find useful.



3. Click to Join TeleVisit in the Patient Portal

You will be asked to complete a Vitals check.

A TeleVisit System Compatibility Check will automatically run to test that your camera, speaker and microphone is working properly and your video connection is adequate. Once check is complete, click 'Proceed.'

Once the provider joins, click 'Yes, allow access' for camera and microphone. The TeleVisit window will open and your video call begins.

