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MCBRIDE ORTHOPEDIC HOSPITAL RECEIVES 2021 PRESS GANEY GUARDIAN OF EXCELLENCE AWARD®

OKLAHOMA CITY, OK (November 8, 2021) – McBride Orthopedic Hospital today announced it has been named a 2021 Guardian of Excellence Award[®] winner by <u>Press Ganey</u>, the national leader in healthcare consumer and workforce engagement. Press Ganey recognizes McBride Orthopedic Hospital as a top-performing healthcare organization achieving the 95th percentile or above for performance in patient experience.

The Press Ganey Guardian of Excellence Award[®] is a preeminent, competitive achievement for leading healthcare organizations. Presented annually, the award applauds hospitals and health systems that consistently sustained performance in the top 5% of all Press Ganey clients.

"Press Ganey is honored to recognize McBride Orthopedic Hospital as one of the nation's leaders in patient experience," said Patrick T. Ryan, chairman and chief executive office, Press Ganey.

"This award reflects an unwavering commitment to earn the trust and loyalty of patients throughout imaginable challenges. We are humbled by McBride's incredible efforts, and their ability to adapt to imperatives of COVID-19 on top of increasing demand for consumerism in healthcare."

Press Ganey pioneered the health care performance improvement movement 35 years ago. Today Press Ganey offers an integrated suite of solutions that enable enterprise transformation across the patient journey. The company works with more than 41,000 health care facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality, and experience of care.

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