



FOR IMMEDIATE RELEASE

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**MCBRIDE ORTHOPEDIC HOSPITAL RECEIVES
2019 PRESS GANEY GUARDIAN OF EXCELLENCE AWARD® FOR
ACHIEVING AND SUSTAINING EXCELLENCE
IN PATIENT EXPERIENCE**

November 21, 2019– McBride Orthopedic Hospital is pleased to announce it has been named a 2019 Guardian of Excellence Award® winner by Press Ganey. The Guardian of Excellence Award recognizes top-performing health care organizations that have achieved the 95th percentile or above of performance in Patient Experience.

The Press Ganey Guardian of Excellence Award is a nationally-recognized symbol of achievement in health care. Presented annually, the award honors clients who consistently sustained performance in the top 5% of all Press Ganey clients for each reporting period during the course of one year.

"Congratulations to McBride Orthopedic Hospital for receiving the Guardian of Excellence Award," said Patrick T. Ryan, Executive Chairman of Press Ganey. "This honor reflects their unwavering commitment to improving the safety, quality, and experience of care. Their hard work and dedication are inspiring, and we are proud to partner with them on our shared mission to reduce patient suffering."

According to Mark Galliard, CEO, McBride, the award represents an important recognition from the industry's leader in measuring, understanding, and improving the delivery of care, "In the healthcare industry, Press Ganey sets the bar for all of us to follow. At McBride, we work hard to exceed the expectations of our patients with every interaction. Receiving the 2019 Guardian of Excellence Award is confirmation our commitment to our mission, protocols and initiatives is a pathway to success."

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